



What is Covia doing about COVID-19?

Update: March 13, 2020

As a supplement to the information being provided by your individual community or program, this update has information on how Covia is continuing to monitor and respond to the Coronavirus, or COVID-19.

First and foremost, each day we are checking the recommendations provided by the California Department of Public Health, Centers for Medicare and Medicaid Services (CMS), and the Departments of Public Health in each county where our communities and programs are located and following their guidance.

On Tuesday, we hosted a webinar for our Executive Directors, Housing Administrators, Directors of Nursing, Directors of Resident Health Services, Directors of Staff Development, Resident Service Coordinators, and other interested persons to share current procedures and available resources.

Our Community Services department has closed Market Day programs, Ruth's Table classes, and other congregate programs for the remainder of March. Our communities also are abiding by the recommendations of the California Department of Public Health to curtail or modify group events and travel.

The Well Connected and Social Call programs have reached out to our communities as well as to other organizations to offer assistance in providing programs via phone or online. All are welcome to participate. You can contact them at 877-797-7299 or coviaconnections@covia.org.

Among other recommendations, our Human Resources department is emphasizing to staff the importance of staying home if they are sick, or exhibit symptoms such as fever, cough, or shortness of breath.

We have updated our COVID-19 Responses and Resources webpage with further information for residents, participants, staff, volunteers, visitors, and vendors. The link is <https://covia.org/covid-19-response-and-resources/> and it also appears as part of the top menu for the Covia.org website as well as the website for each community.

As always, thank you for taking care of yourself and your community.