



COVID-19 Update

March 20, 2020

As a supplement to the information being provided by your individual community, this update provides information on how Covia as an organization is continuing to monitor and respond to the Coronavirus, or COVID-19.

On March 18, Covia was informed of a confirmed case of COVID-19 at Lytton Gardens, our Affordable Housing Community in Palo Alto. Lytton Gardens has responded with additional precautions in addition to following the guidance of the Santa Clara County Department of Public Health. Read our blog post at <https://covia.org/blog/covid-19-update/> for further information and details on our response.

No other communities report any cases of COVID-19. Our communities continue to monitor daily and are prepared to act if any cases are reported. The Covia COVID-19 Task Force also continues to meet daily and to provide support and resources to all of our communities and programs.

As of 5:00 pm, March 16, our Support Services office in Walnut Creek was closed in response to Shelter In Place orders given by the Contra Costa Department of Public Health. Support Services employees will continue working remotely and will be available during normal business hours.

In accordance with Governor Gavin Newsom's Stay At Home order issued on March 19 visitors may no longer make in-person visits to any community except for certain compassionate care situations, such as end of life. Instead, we encourage your loved ones to stay connected by phone or online. We strongly encourage residents to remain in their homes as much as possible and to maintain a minimum of six feet of distance from others when in public. Covia has also established screening guidelines for all staff, vendors, and delivery persons coming to our communities. Community staff have been issued with a letter indicating that they are involved in essential services so that they may travel to and from work.

Bethany Center Senior Housing resident Margie Ramirez and Covia's Chief Strategy and Advancement Officer Mary McMullin were interviewed for an NPR report on the lack of guidance for HUD housing related to Coronavirus. It was broadcast on the Here and Now program on Monday, March 16. The link to the story and other updates are on the Covia website at <https://covia.org/covid-19-response-and-resources/>.