



COVID-19 Update

April 3, 2020

With the extension of the Shelter-In-Place order issued by Governor Gavin Newsom and our counties this week, Covia is entering a new phase of our response to the COVID-19 pandemic as we prepare for the long haul.

Even though we continue to have no cases of COVID-19 among our residents or staff, it is vitally important that we continue to be vigilant. Although it would be easy to become lax, we strongly encourage all residents and staff to continue with physical distancing and excellent hand washing and sanitary procedures. Please follow the guidance of your local community leaders.

Cynthia Shelby, Covia's Regional Quality and Care Nurse, has been working with each community to get staff fit tested for N95 masks, a process that should be complete by the end of next week. Covia continues to work on acquiring personal protective equipment (PPE) as we anticipate future needs.

In light of the continued Shelter-In-Place orders, Market Day, a Covia Community Services program, will stay closed at least throughout the month of April. The Market Day team is working with Covia's Affordable Communities and other Market Day sites to ensure food security for residents and participants. In Southern California, the National Guard is delivering food to several Affordable Housing sites that contract with Covia for Resident Service Coordination, providing much needed support.

Covia has updated the COVID-19 response pages on its website at covia.org. In addition to adding new information for families, there is also a page where people can record a video expressing their appreciation for the Covia staff. You are invited to share your message at <https://covia.org/covid-19-response-and-resources/thank-our-staff/>. You may also send written messages thanking our team members for their work under these difficult circumstances to your local community leadership, who will share them with employees.

Covia has set up an email inbox at C19info@covia.org where you can reach the COVID-19 Incident Command Center with your questions, comments, or concerns. Please contact us and we will respond as soon as we can.

Stay safe, stay well, and stay connected.