



COVID-19 Update

May 1, 2020

No communities aside from San Francisco Towers have any cases of COVID-19. We want to extend our support and gratitude to the San Francisco Towers community, both residents and staff, who are working very hard to contain the Coronavirus. Currently, two residents in Skilled Nursing and two staff have active cases of COVID-19. According to the Towers, all four are doing well. One other staff member has recovered and is back at work. We are sorry to report that the first resident who tested positive for COVID-19 earlier in April passed away on Tuesday, April 28th. All of us at Covia send our heartfelt condolences to the resident's family and friends.

With another month of shelter-in-place orders ahead for most of us, we wanted to share the advice Grant Edelstone, Senior Director of Risk Management, gave Covia's Expanded Leadership Team this week: "The best risk management at this time is to stay the course." Though we are all anxious to get through to the other side of this pandemic, we are not through it yet. Thank you to everyone for holding fast.

In the month of April, Covia's Market Day program delivered bags of produce and rice to 1,593 seniors across 12 senior affordable communities throughout California. You can learn more about this program on the Covia blog at <https://covia.org/blog/market-day-delivers/>.

With shelter-in-place orders extended for Contra Costa County where our Walnut Creek offices are located, the Support Services team continues to work from home, making adjustments as need be. Auditors as well as the Finance team are working remotely to ensure that we meet our compliance calendar and other financial obligations.

In response to our recent employee survey, this week Covia launched the Essential Support program, developed by our Human Resources department. Essential employees are receiving additional financial and material support in recognition of their dedication to their work and ongoing contributions on behalf of our residents. The program used feedback from the survey to ensure that our team members are getting support that truly helps them in their daily lives. We are reminded every day that heroes work here.

As always, if you have questions, please feel free to contact us at C19info@covia.org.